

**28th
Singapore
International
Film
Festival**
23 Nov—3 Dec 2017
Pull-Out Guide



How to SGIFF

PURCHASING FILM TICKETS

TICKET PRICES (excludes SISTIC fees):
Opening Film \$25 | Special Presentation Films \$15 | All Other Films \$12

BOOK VIA
 SISTIC.COM*
 SISTIC Mobile App
 SISTIC Hotline 6348 5555

BOOK IN-PERSON
 48 SISTIC
 outlets islandwide

• **Book your tickets ahead of time as SISTIC has a Cut-Off Time**

• **No Cut-Off Time**

Screening Time	Cut-Off Time to Buy tickets
11.00am	6pm, 1 day before event
2.00pm, 4.30pm	9am, on the same day
7.00pm, 9.30pm, 11.45pm	3pm, on the same day

You can purchase your tickets up to the screening time on the same date.

NOTE: Most ticketing agent outlets are closed between 8pm to 10pm depending on location.

"UNAVAILABLE" NOTIFICATION

Should the unavailable notification appear during the step for "Selection of Seats", it is possible that your booking has passed the cut-off time or the screening is filling fast. What you should do:

- Check sgiff.com for daily ticketing updates to verify if tickets have sold out or if additional seats are still available.

- Notify SGIFF via Facebook message at www.facebook.com/sginternationalfilmfestival or email ticketing@sgiff.com for assistance.

COLLECTING YOUR TICKETS

- **Physical Tickets:** Collect from SISTIC Outlets
- Collect at Event: Simply flash your transaction code or email at our counter

- **E-tickets:** Simply present your e-ticket at our event counter before the screening begins.

TICKETS AT THE DOOR

There are limited tickets for sale at the door, 30 minutes before show time. These tickets will be sold at the standard price, no concession/discounts (SISTIC charges apply).

REFUNDS AND CANCELLATION

All film tickets are non-refundable and non-exchangeable. Refunds will only be made for cancelled and rescheduled films, and only through the Festival Secretariat.

RATING & CONSUMER ADVICE

Please check film ratings from SGIFF.COM before purchase of tickets.

ATTENDING OUR OFFSCREEN EVENTS sgiff2017.peatix.com

Register via our Peatix event page with a refundable deposit of \$5. At the event, simply flash the e-ticket and receive \$5 refund electronically. If you miss the event the \$5 deposit will be forfeited.

Peatix registration closes at a specific cut-off date and time prior to the event. Please refer to our website for details.

GETTING MORE FROM SGIFF!

ONLINE Select ticket type on SISTIC before checking out your cart
PHONE Quote the Ticket Package you'd like to use

CONCESSIONS

\$1.00 for opening | \$0.50 for all other films
 Available for Students (Local/Overseas), NSF and Senior Citizens (age 55 years old and above)

IMMERSION KIT

Take it a notch higher - watch differently!
4 Tickets at \$32
 Applicable for films across Classics, Focus, Tribute, Films in Competition and Singapore Panorama sections.

FILM STARTER KIT

New to watching independent films? We have put together some recommended titles for you!
4 Tickets at \$32
 Please refer to the list of 10 films at p60.

10-FOR-10%

Purchase any 10 tickets or more in a single receipt for 10% discount.

CAN'T GET ENOUGH?

Please contact our friendly staff at ticketing@sgiff.com or 6509 4749 for more information on the following packages:

SUPER FAN 50

Purchase any 50 tickets in a single receipt for 25% discount.

GROUP BOOKING

For group bookings above 20 tickets of the same title.

Be Connected!

To receive latest updates on the festival and access to ticket deals, sign up for our NEWSLETTER through sgiff.com

Don't miss out on latest updates on programming and Festival coverage on SGIFF, follow us on our social media



